

OPERATIONAL CHANGES RELATED TO THE COVID-19 PANDEMIC



April 2, 2020

Dear Friends and Neighbors,

We have all been impacted in some way or another by the recent Coronavirus COVID-19 pandemic. Because of the severity and impact of this virus, we have seen government agencies, communities, businesses and individuals take unprecedented steps to ensure the health and welfare of themselves and others they serve, as this is our greatest priority.

Our focus through this crisis has been on keeping our staff and our clients safe, and as such, have followed all governmental and CDC recommendations and mandates, and have implemented health and safety precautions to ensure compliance for the overall health of those we serve. Not only do we need to follow these guidelines, we also have a responsibility to address the level of concern that has been expressed to us about the potential future risk of contracting the virus or transmitting the disease to others.

Because of these reasons, as well as the overall economic impact that is affecting all businesses, we must make temporary adjustments to how we conduct business so that we can continue to serve our community and our mission long term. Effective immediately, we will be suspending housing of clients at our New London facility until a time when we can effectively and safely reopen the shelter.

We currently have a small number of clients that remain our responsibility, and we are committed to ensuring that their needs continue to be met. We have been communicating with other agencies and organizations who are experiencing similar issues and have been able to work together to develop a plan to provide temporary shelter with as minimal impact to the individuals as is possible.

Mission of Hope House offers services beyond housing to its clients. These include case management, life skills education, referral services, and providing basic needs such as food, clothing, and general household items. Each of our clients will continue to receive these services as necessary. We will be in regular contact with each to provide the support that they need to continue on their path towards self-sufficiency.

We also encourage anyone that is struggling with the risk of homelessness, or other significant issue to reach out to us by phone at (920) 249-4553, or through our website so we can help, either through direct support or by a referral to another qualified organization.

Our Bridge Thrift Store will continue to remain open as a service to those that depend on us to provide those clothing and household items that are needed.

While this was a difficult decision, we feel it was the right one based on the present situation of the world, and the impact it continues to have on all of us. Our remaining staff will continue working with clients, while preparing for when the shelter reopens for client housing. Thank you for your understanding and support. We wish you all good health and happiness.

Thank you.

Patricia Toney
Mission of Hope House
Board of Directors President

Greg DeValk
Mission of Hope House
Vice-President

